



Home Improvements.

You have a right to make improvements to your home, but first you must obtain our written permission. Improvements to your home cover a wide range of additions, alterations and installations. They include straightforward tasks like laying a patio, erecting a fence and installing a satellite TV dish, to major work such as installing gas fires, constructing walls and altering the layout of rooms.

We will not unreasonably refuse an improvement request, but can insist on certain conditions and a certain standard of work. We will also refuse your request if, in our opinion, the work you propose will make your home less safe or would reduce its value, or if you were not prepared to agree to our conditions or the standards required.

If you wish to make improvements to your home, you must put your request in writing and explain them in detail. Our staff will then arrange to visit you to discuss your plans.

Please remember that you should not start any improvement work until you have received our written permission. We reserve the right to remove and/or put right any defective improvement work that has been done without permission, or which has not been completed in accordance with our conditions, and to charge for this work.

Finally, please note that any improvements you make to your home are your responsibility, not the Association's, so you must maintain them. However, in certain circumstances we will be prepared to take responsibility for servicing appliances such as gas fires free of charge, provided they have been installed as agreed with us.

Useful contact point – your Maintenance Officer.

Need further information? Please ask for our leaflet, 'Home Improvements: A Guide to Tenants'.