



Refuse and Rubbish.

Household Rubbish.

Please prevent your dustbin from becoming dirty by cleaning it regularly and not allowing overflowing rubbish to accumulate, as this can encourage vermin. If you live in a flat or apartment, make sure you never leave rubbish or unwanted domestic items in the bin storage area - all too soon, they become an unpleasant nuisance to other tenants.

Do not block stairways or fire passages with your plastic bags or bins and do not put them out too far in advance of collection, as they will attract the attention of cats and dogs.

Skips.

If you live on an estate that has a Caretaker, your service charge includes the cost of providing a skip for the estate to enable you to dispose of large items or garden waste which the normal refuse service will not collect.

The Caretaker will arrange this service as and when they are needed and let all residents know well in advance when the skip is due.

Gardens.

If you have a garden, its upkeep is your responsibility, although we will maintain the fencing or boundary. If you have use of communal grounds, we will maintain the garden as part of our on-site services.