

Safety at Home Service

- The Agency commenced delivery of the Safety at Home Service in partnership with the Disabled Facilities Section at Cardiff Council in April 2008. The Safety at Home Service covers 'minor works' (i.e. works costing less than £1000) to be completed at the applicant's home. This work can include grab rails, internal and external handrails, ramping and modification of steps, etc. The scheme is at the heart of ensuring that the most vulnerable remain safe and comfortable in their own home, and physical barriers to a normal life are removed, and can be summarised as:
 - Preventative works – i.e. works carried out in a person's home which ensure a safe home environment and thereby prevent slips, trips, and falls around the home
 - Safe discharge from hospital or institutional care – i.e. works carried out in or around a persons home that enable primary care services to facilitate safe discharge to a home environment
- Referrals to the Safety at Home Service will be predominantly made by Cardiff Council's Community Occupational Therapist team, although referrals can also be made to the service from a Service Manager / Team leader within DFS or a Care & Repair Cardiff Caseworker
- Agency has 15 working days to complete the work
- Agency receives a fee in return for providing this service