

## Telecare Service

- The Agency commenced delivery of the Cardiff Telecare Service in partnership with Adult Services at Cardiff Council in March 2007. The scheme provides sensors and automated devices that enable the well-being of an individual to be monitored remotely and contributes to people's health, mobility, social well-being and security.
- Agency installs Telecare packages to domestic dwellings both publicly and privately owned following referrals via the Community Alarm Service
- Agency has 15 working days to complete the work
- Agency receives a fee in return for providing this service